



VIVARA

Private Pool Villas & Spa Retreat

ROOM DIRECTORY





Dear Valued Guests,

With great delight, my team and I welcome you to The Vivara, a luxury & all-private pool villa retreat offering a leisure and personalized experience close to Jimbaran beach.

In this service directory, you will find general information about the retreat and detailed information on all services, activities, and facilities that our retreat offers.

Should you have more specific questions or requirements, please do not hesitate to contact any team members who would be happy to assist.

At Vivara we live by our motto, "...personalized royal experiences ".  
Wishing you an enjoyable holiday, and I look forward to seeing you around the retreat.

Yours sincerely,

The Management & Team

## AFTERNOON TEA & COFFEE EXPERIENCE

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Afternoon tea + snack is available in your Villa, Pool, and Royal Pool Club Bar & Restaurant, daily from 15.00 till 18.00 hours. Selection of scones and other delicious pastries served with your favorite tea or coffee. Price is at IDR 100.000 ++ /adult, and children below 12 years old pay only 50% (serve half portion).

Afternoon tea "Royal Club" will include:

- Free flow of hot/cold coffee or tea,
- 2 pcs Chocolate Muffins
- 2 pcs Mini Chicken Burger
- 2 pcs Mini Doughnut
- 2 pcs Sausage Cocktail
- 2 pcs Half Moon Chocolate Pancakes
- 1 Sliced of Tropical Fruits
- 1 glass mixed fresh juice

Afternoon tea "Royal Pool" will include:

- Free flow of hot/cold coffee or tea,
- 2 pcs Chicken Wings
- 2 pcs Mini Chicken Burger
- 2 pcs Mini Choux Pastry
- 2 pcs Bradded Meat Balls
- 2 pcs Half Moon Chocolate Pancakes
- 1 Sliced of Tropical Fruits
- 1 glass mixed fresh juice

Please press service line 3 to order or send us a message using your E-Butler

## AIRPORT TRANSFER

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Your luxury transfer from and to Vivara will be in style. Relax, sit down and enjoy your transfer which only takes 15 minutes from or to the airport. One-way transfer starting from IDR 250.000 nett/car and IDR 500.000 nett/car round trip. Guest who books directly with the resort for a minimum stay of 5 nights enjoys complimentary airport transportation. For reservation and more detail, press priority service line 1 on your telephone or contact the guest relations officer in the lobby area.

## ANNIVERSARY

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Whatever kind of anniversary, our guest relations officer will be happy to assist you with all arrangements and details to make sure it is very memorable. Cakes, flowers, and special dinner arrangements are all available. For more detail, please check In-Room Dining Menu, Events & Romance by Vivara or press priority service line 1.

## ACTIVITIES

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Daily changing activities available. Please see the information board the lobby/lounge area, press 1 for more information or ask your E-Butler to send you the information.

## ADAPTORS AND ELECTRICITY

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The voltage in your room is 220 - 240V. Each guestroom area is equipped with a minimum of one universal power outlet for your convenience. Additional adaptors are available upon request. Please press 1 for further assistance.

## AIR CONDITIONING

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All rooms are equipped with an individual thermostat which allows you to adjust the temperature according to your preference. Opening the windows while AC is on will create a lot of condensation and makes the accommodation floor dangerously slippery

## AMENITIES IN YOUR VILLA

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Your collection will include:

- Your washbasin area: Liquid soap, cotton buds, cotton cleaner shower cup, tissue, toiletries and sanitarybag.
- Your shower area: Body wash & shampoo.
- Bathroom & wardrobe area: Kimono, slipper, hair dryer, umbrella & mosquito repellent spray.

**Have you forgotten anything?** Shaver, toothbrush, sewing kit, shoe shine, please press 1 for service. Should you wish to purchase any of the items or bottles, please come to "Boutique Corner" in the lobby area open 24 hours.

## AROMA BURNER

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Suppose you like to create a special aroma therapy mist in your room, press 1 and ask your guest relations office to set one up in your room.

## BABY KIT "VIB"

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The following item and equipment are available. Press line 1, and your guest relations officer will arrange to deliver your requested items. A bottle warmer, sterilizer, high chair, baby coat, trolley, toys, books, and baby bathtub are available, all for complimentary use. Milk powder & nappies are available at the "Boutique Corner".

## BAR at Royal Pool Club

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Located at the Royal Pool Club area serving perfectly mixed Vivara signature drinks complimented by live entertainment (weekend). Enjoy your time from a sofa seat or a bar stool. Guests can choose from a beverage list featuring house special tropical non-alcoholic and alcohol cocktails, Vivara's favorites, nation-al beers, and wines from Bali.

Shishas ( Waterpipes ) are also available upon request.

## BUSINESS ASSISTANCE

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We are happy to assist you 24 hours with your business, entertainment or travel arrangements available through the resourceful guest relations officer. The fee may apply. Please press service line 1 or use your E-Butler.

## BIKES & SCOOTER

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Resort bikes are parked near the lobby area and are only used within the resort area. The use of bikes and scooter are a complimentary from Vivara Villas.

## BEVERAGES

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Available are fresh fruit / vegetables juice, soft drinks, Jamu, Bali wines and local beers, tea and coffee, all from room service or The Royal Pool Club Bar & Restaurant near the pool area. For more information, please see the room service menu.

## BOUTIQUE / DRUG STORE CORNER.

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Open daily, 24 hours. Located conveniently in the lobby area, offers guests a limited selection of special clothing, snacks, gifts, cigarettes and daily needs.

## BIRTHDAY CELEBRATION

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Special dinners, parties, cakes, presents? Don't hesitate to contact the guest relations officer in the lobby or press service line 1 for assistance or check In-Room Dining Menu, Events & Romance by Vivara.

## BOARD GAMES, CHESS & POOL TABLE

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Available in the Hospitality lounge.

## BOTTLED WATER IN YOUR ROOM

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Complimentary available near the washbasin.

## BREAKFAST

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A Buffet Breakfast is available at the Royal Pool Club Bar & Restaurant from 07.00 am till 11.00 am. Breakfast starts with a quartet of daily vitamin shots followed by a glass of morning organic fruit juice at your choice and freshly ground coffee or tea. Please sit back, relax and allow our team to serve you. With a section dedicated to gourmet egg creations and our special daily changing breakfast dishes, you will find both classic and contemporary on the menu from Europe and Asia, as well as our Vivara signature dishes.

Some additional variety of salads, Mie & Dim sum, and selections of ice cream will complete your royal breakfast of the day!

*Note: No room service is available from 07.00 am till 12.00 noon.*

## BUGGY / ELECTRIC CART SERVICE

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We have a fleet of 3 electric carts for your service. Please call priority service line 1. Please give us up to 10 minutes' advance notice for pick-up service.

## CATS /DOGS/PETS

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At Vivara Bali, we welcome every family member, including your pet. Our doors are always open for dogs and cats. Not only are your pets welcome in your villa, but they can also relax at our restaurant and garden area. When you meet our Pets loving guest relation officer, the chance is they have some treats in their pocket. For more details, please check out Vivara Pet Policy <https://vivarabali.com/-pet-friendly/>

## CHECK-IN

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Your check-in will include a welcome drink & cold towel. After the registration, the Guest relation officer will escort you to the room. If you arrive before check-in time and your villa maybe not be available yet, we'll hold your luggage so you can start your magical vacation immediately. The standard check-in time is 14.00 hours. In some hectic situation, our staff maybe late to prepare you room. Therefore, you can relax & enjoy your time in the Hospitality lounge while have some refreshment. Please ask your meals coupon to our Guest Relation Officer if your room seem not ready more than an hour.

## CHECK OUT

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Check-out time is 12:00 am.

You can deposit your luggage with us and enjoy the hotel. A late check-out lounge with a shower is available near the lobby area.

If you wish to keep your room after the respective check-out time, please contact your Guest relations officer, who will inform you about the additional charges. Please dial number 1

- Till 4 pm + IDR 1,200,000,- net ( 1 BRV ), 2 BRV @ IDR 1,800,000,- net
- Till 6 pm + IDR 1,400.000,- net ( 1 BRV ), 2 BRV @ IDR 2,500,000,- net
- After 6 pm, a full charge ( like the night before and based on availability )

## CHARGES & CREDIT CARS

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All charges are to be settled while check-in. The Payment in Vivara will be based on Indonesian Rupiah. Major credit cards accepted, i.e., VISA®, MasterCard, JCB, Union Pay, Amex.

## CHILDREN & TODDLERS ACTIVITIES

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- Lari-Lari Kids playground is located by the Pool.
- Games Room Area & Special Weekend activities.

For more details, please see the activities board near the poolside.

## CANCELLATION POLICY

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Cancellation for accommodation must be received (at least) 48 hours before expected arrival unless otherwise mentioned in our reservation offer.

If cancellation of the reserved accommodation is not received by the required date, Vivara will charge for one night's accommodation.

No show: Equivalent of the full length of stay for accommodation as per reservation.

## COFFEE & HOT WATER MAKER

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Available in the kitchenette. Should you wish to have additional coffee or tea bags, milk or sugar, please press service line 1 or contact your E-Butler.

## DRESS CODE

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The Vivara retreat is an Open Air resort, so casual hotel-style by day and in the evening, proper attire is recommended.

## DOCTOR

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Medical assistant on call 24 hours a day for emergencies from the nearby clinic. Press service line 1.

## DRUG STORE

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BOUTIQUE CORNER. Open daily, 24 hours. Located conveniently in the lobby area, offers guests a limited selection of special clothing, snacks, gifts, cigarettes and daily needs.

## DURING YOUR STAY WITH US

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Reservation for restaurants, tours, activities, massage, flights and shopping assistant. We will attend to any of your needs and wishes. Please press service line 1 for assistance or contact the GRO direct in the Lobby area or send us an E-Butler WA.

## DISTANCE

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- Jimbaran: 2.5 km-10 min ( scheduled shuttle available)
- Airport International: 10 km -19 min
- Kuta: 12 km – 25 min
- Seminyak: 16 km - 35 min
- Canggu: 20 km – 60Min
- Nusa Dua:12 km – 25 min
- Uluwatu Temple :13 km – 28 min
- New Kuta Golf: 9 km – 22 min
- Sanur: 21km – 30 min
- Ubud: 43km- 90 minutes

## DENTAL KIT

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Available based on request. Please press service line 1 or send us a message on your E-Butler for delivery.

## DO-NOT-DISTURB

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Place the red rope hanger (outside) on your villa entrance door; nobody will enter/ring the bell and disturb you. For total privacy, we also recommend locking your villa's entrance door. For villa makeup service, please switch to the green rope and hang on to the villa entrance door.

## DOGS/CATS/PETS

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At Vivara Bali, we welcome every family member, including your pet. Our doors are always open for dogs and cats. Not only are your pets welcome in your villa, but they can also relax at our restaurant and garden area. When you meet our Pets loving guest relation officer, the chance is they have some treats in their pocket. For more details, please check out Vivara Pet Policy <https://vivarabali.com/-pet-friendly/>

## DRONES

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The Safety and privacy of our guests, employees and property are of primary concern to The Vivara. The unauthorized use of Unmanned Aerial Systems (UAS), including, but not limited to, drones and radio-controlled aircraft and devices, by the public, employees or guests is strictly prohibited.



## E-BUTLER

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It is an extra service for our Vivara guests. During check-in, the guest relations office will/have asked for your online contact number, which is used for WA or the so-called E-Butler. This E-Butler is a 2-way communication tool between you and your guest relations officer. Any question you have, any service you need, you are welcome to use the E-Butler communication tools or press 1 on your in-villa phone.

## EXTRA BED

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Available for all room types. Max one extra bed permitted per bedroom. Extra charge apply.

## ELECTRICITY

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All outlets provide 220V, AC, Single Phase, and 50 Hz.

## EMERGENCY SERVICE

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In the event of an emergency, please press service line 1.

## FIRST AID

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Please press line 1 GRO service. A medical assistant is on call 24 hours a day for emergencies from the nearby clinic.

## GIFTS & SOUVENIRS

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Are available at BOUTIQUE CORNER. Open daily, 24 hours. Located conveniently in the lobby area, offers guests a limited selection of special clothing, snacks, gifts and daily needs.

## GOLF

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We recommend the New Kuta Golf Club with 18 holes, 85 hectares par 72 courses located only 22 minutes drive from Vivara.

Two other recommended Gold Clubs nearby are.

Bali National Golf Club has 18 holes, 9 km from the Retreat of Vivara.

Bukit Pandawa Golf & Country Club has 18 holes and is only 7 km from Vivara.

## GYM & GAMES ROOM

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Open daily, 24 hours. Old and young like to play and have fun together. Our mini gym is located near the Royal PoolClub Bar & Restaurant, and the others available in the Hospitality lounge.

Also Available near the Vivara retreat

Bali Go-kart, Jungle Play & Skate Park are all within walking distance.

## GUEST RELATIONS OFFICER

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Guest Relations Officer will be happy to assist you from check-in to check out and any other service you need during your stay with us.

GRO Also handle massage reservations, activities requests, and all kinds of reservation.

Think of our guest relations officer as your confidant - someone who knows how to listen to your needs and help you discover the area. Our guest relations team will always be at your disposal to satisfy your needs and requests. Please press service number 1 or use the E-Butler WA number.

## HOUSEKEEPING

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We are pleased to provide housekeeping service at your preferred time. Housekeeping can provide extra towels, drinking glasses, hangers, and other items upon request. If you have any questions concerning the care of your room, don't hesitate to contact priority service line 1 on your telephone or inform us using your E-Butler.

## HONEYMOON & ANIVERSARY

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Where there is love, there is Vivara. Included in your room rate is A small token of appreciation for our guests who celebrate their birthday or honeymoon while you stay at Vivara – Please let us know in advance, and we will prepare a couple of love swans and flowers on your bed. Advance information during the reservation or check is necessary. For more detail, please check In-Room Dining Menu, Events & Romance by Vivara.

## HOSPITALITY LOUNGE

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A cozy lounge to meet your friends, wait for your pick up, or use as a late check-out lounge, including shower facilities. A billiards table and soccer table are also available in there now.

## IN-VILLA DINING

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Villa Dining serves non-boring food, including special set up's and BBQs. The menu is available below your TV. No room service during breakfast hours. Please press 1 for service or use the service of the E-Butler.

## ICE CUBE

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Available from room service without any extra charge. Please press 1 for delivery of the ice cube.

## INTERNET CONNECTION

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Available throughout the retreat Internet Access Instruction

User ID: Vivara Villa

Password: 12345678

## IN-ROOM SAFE

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Each of our villas has an in-room safe within the wardrobe area. Please read the instruction on how to operate the safe before using it.

## **IRON SERVICE, IRON & IRON BOARD**

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Please press Service Line 1 for the delivery of the iron & board.

## **KIDS PLAYGROUND**

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Lari Lari kids playground is located near the poolside.

## **KITCHENETTE**

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It is a small kitchen area in your private villa with a refrigerator, microwave and sink. Also included plates, glasses and cutlery. On request, we will provide a single gas stove and a pan.

## **LAUNDRY**

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Lists and laundry bags are provided in your wardrobe. Notify your guest relations officer for pick up by pressing service line 1 or your E-Butler.

## **LOST & FOUND**

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To inquire about any misplaced articles during your stay. Please press service line 1 for assistance or directly contact our guest relations officer in the lobby.

## **LIABILITY**

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Valuables may be stored in your room safe.

## **LIBRARY**

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A limited selection of Balinese cultural books and magazines is available within the hospitality lounge.

## **LUGGAGE HANDLING**

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Please press service line 1 for pick up.

## **MEDICAL ASSISTANCE / NURSE**

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Medical assistant on call 24 hours a day for emergencies from the nearby clinic. For emergency, please dial number 1.

## **MASSAGE / SPA**

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Please see the "Royal Spa" menu at the end of this folder for the spa menu. Massage treatments tend to book up early and are subject to availability. Treatment is only available starting from 8 am till 9 pm (last order 8pm). Please press 4 for Spa service line.

## MINI-BAR /REFRIGERATOR

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A one-time complimentary mini-bar setup is included in your room rate and will include a selection of soft drinks or beverages, one time stocked per day. Other beverages are available from room service. For more details, please see the in-room dining & beverage menu, press 3 or use the E-Butler for service.

## MEALS

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Royal Pool Club Bar & Restaurant offers non-boring food from east and west, driven by the market-to-table idea. Join us at the open-air terrace or inside the restaurant for breakfast, lunch-dinner, and Sunday brunch.

Breakfast is served from 07.00 till 11.00 am. Lunch/dinner from noon till 10 pm (last order 9 pm). For table reservation, please press 3.

Villa dining serves non-boring food, including special set up's and BBQs. The menu is available below your TV. No room service during breakfast hours. Please press 3 for service.

Other Meal areas include.

At the pool area, service is available from noon till 6 pm.

## NO SMOKING

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Inside the villa bedroom, no smoking is permitted (A fee will apply for cleaning and refresh the room, minimum at IDR 1,000,000 – IDR 2,000,000,- net maximum). Our restaurant and bar have only a very limited smoking area, please ask our server to show the area. Most areas are smoking-free.

## PRESSING & IRON SERVICE

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Available based on advance request. Please call the guest relations officer on press line 1.

## PHONE LINE AT VIVARA

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Landline: 62-361 472 4977 / 62-812 4619 5559 (reservation)

E-Butler mobile phone & WA : 62-818 1862 7077

Room to room: Dial 8 and the respective room number

Local call ": press 9 and the respective number. Chargeable.

Overseas call: Please contact the receptionist to connect. The fee applies.

## POOL INFORMATION AND REGULATION

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Vivara villas will not be liable for any injury to or the death of any person (not caused by the proprietor's negligence or that of their employees) or loss of or property damage how soever, caused arising in connection with the existence, condition or use of the pool area, by hotel guests or other persons including children.

Children under the age of 16 must be under the control of adults at all times when they are in the vicinity of the pool. Under no circumstances can the proprietors or their employees be held responsible for the safety of such children.

Parents should ensure that their children do not go near/in the pool unless accompanied by a responsible adult. A responsible adult must supervise non-swimmers and learners.

For the comfort and safety of all guests, please refrain from jumping, diving into the pool, running, or jumping around the pool area. For your health and safety, do not swim within 1,5 hours after consuming food or alcohol.

Pool Butler, who is pleased to assist you with towel, umbrella and lounge chair set up, is on duty at

the pool area from 08 am till 06 pm.

The pool is open daily from 07.00 am till 08.00 pm. Using the pool after 20.00 is not permitted. Topless bathing is not permitted around the pool area. In case of an accident or an emergency, please contact the nearest staff member immediately.

Thank you for not bringing your own food or drinks to the pool area. We are sure you understand why. For more information, please contact our pool and beach Butler.

Balinese tradition portrays modesty, and we kindly urge you to dress with decorum and act decently during your stay in Bali. Therefore, topless bathing is not permitted around the pool. No advance reservation is permitted for a lounge chair.



## RESERVATION

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Please press priority service line number 2 for assistance or contact the guest service officer in the lobby area.



## RESTAURANT & BAR & EVENTS

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- **Royal Pool Club Bar & Restaurant offers non-boring food from east and west**, driven by the market-to-table idea. Join us at the open-air terrace or inside for breakfast, lunch and dinner, Sunday's brunch.
- A buffet Breakfast available daily at the Royal Pool Club Bar & Restaurant. For table reservation, please press 3
- **Villa dining** serves non-boring food, including special set up's and BBQs. The menu is available below your TV. No room service during breakfast hours. Please press 3 for service.

### Other meal areas include:

- **The pool area**, service available from noon till 6 pm.
- **Intimate Dinners and Private Parties:** Celebrations and special events just became grander at Royal Pool Club Bar & Restaurant with our private dining room venues. We are here to make any of your events amazing. For more detail, please check In-Room Dining Menu, "Events & Romance by Vivara"

## EVENT AREA

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Name:	Royal Pool Garden & Royal Pool Club
Location:	Beside the main-pool
Concept:	Private outdoor space with a stage for all kinds of events
Total size:	400 square meters
Maximum capacity:	250 guests round banquet table style
Concept:	For events, romance, weddings and anniversaries at Vivara, we are delighted to offer you two great venues.

**1. Royal Pool Garden** for up to 250 guests, a round table of 8

**2. Royal Pool Club Bar and Restaurant** for up to 100 guests, a round table of 8

Our "creative" team will customize any of your events to your unique needs. Map out your ideas and issue the specifics to our experienced team. We will carry out every detail with care Vivara experience includes but is not limited to:

*Anniversary's, wedding, birthday parties, romantic dinners, engagement, entertainment, company events, enchanting ideas, lunch, dinner & breakfast events, set menu, buffet or a mix of buffet and set menu, and "Just the two of us".*

## ROMANCE & PRIVATE DINING

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Please check "Dining, Event & Romance by Vivara" in your in-room dining menu.

## VILLA TYPE AVAILABLE AT VIVARA

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- **Private Pool Villa One Bedroom 224 sqm** is a perfect romantic hideaway for newlyweds or couples looking to spend quality time together in a completely private setting. A fully-furnished kitchenette and an outdoor dining area complete this well-designed villa. Step out of your bed and into your 21 sqm outdoor Jacuzzi pool. Retreat to a cozy spot in the shade on a spacious wooden deck to relax in your sun-lounger. All in your complete private villa.
- **Private Pool Villa Two Bedroom 347 sqm** is surrounded by a lush tropical garden and ideal for a small family; a fully-furnished kitchenette and an outdoor dining area complete this well-designed villa.
- **Private Pool Villa Four Bedroom 756 sqm** with 4 master bedrooms is the perfect choice for larger families or groups. The main open-plan dining pavilion has a 10-seater dining table and well-equipped kitchenette to make this space a favorite spot for a family get-together. For more detailed information, please check [www.vivarabali.com](http://www.vivarabali.com)

## SHOE SHINE

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For service and or for delivery of show shine amenities, please press service line 1.

## SWIMMING POOL

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Open daily, 7 AM – 8 PM.

The kids' pool is shallow, safe and designed especially for children. Attached to the kids' pool is the Lari-Lari kids' playground area.

## SECURITY

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To help ensure a safe and secure environment at all times, Vivara operates a discreet but enhanced 24-hour CCTV security system all over the retreat area.

## SHUTTLE SERVICE TO JIMBARAN BEACH

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Vivara operates a daily complimentary shuttle service to and from Jimbaran beach. Please contact the guest relations officer for the timetable or press service line 1.

## SHISHA

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Available at the Royal Pool Club or in the privacy of your villa.

Menus are Tropical Fruit and Mint Berry.

IDR 105.000,-net for single & IDR150.000,- for double, rates include set up at the respective area. Please press 3 for service.

## SHAVING KIT RAZOR

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Available based on request. For delivery, please press service line 1.

## SPA

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Location: Near the Pool

Hours of operation: 08:00 – 21:00 Hrs

No. of treatment rooms: 3 private spa villa rooms

Concept: Selection of massage treatments. Also available in the privacy of your Villa.

Info: Menu available at the end of this directory

## TIPS & GRATUITIES

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If you wish to tip the housekeeper or any other employees, it will be greatly appreciated, but under no circumstance will a tip be required or solicited.

## TURNDOWN SERVICE

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Daily turndown service from 17.00 till 20.00 hours will include making up your villa and replacing any used towel when requested.

## TV

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All rooms have a smart TV with national and international channels.

## WI-FI

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Stay connected with home (or the office) when you bring your laptop computer to ViVara. All public areas and guest rooms offer wireless Internet access.

User ID: Vivara Villas

Password: 12345678



## WEDDINGS ...when romance calls, ViVara has the answer

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At this level, every luxury chain outdoes one another. At Vivara the baseline is set very high. Nothing is taken for granted. So it is the little things that set good ones from great ones apart, and our Vivara Romance team will take care of every detail. Please contact us at [sales@vivarabali.com](mailto:sales@vivarabali.com) or call **extension 104 or 105 from your in-room phone.**



## WA NUMBER

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For direct and instant communication, Whatsapp us on +62 896 7749 4000.





ROYAL  
SPA

## ROYAL SPA MENU



Our balancing treatments are designed to relax, energize and soothe your mind and body. Royal Spa opens daily from 8 am till 9 pm. The last order is at 8 pm hours.

All the prices are in thousand Indonesian rupiah and subject to 21% government tax and service charge.



# ROYAL SPA MENU

## **Royal Signature Massage | 60/90 minutes 580K/810K**

Our signature massage will be performed by two therapists working together to give you a unique experience. The immediate benefit of this treatment is relaxation, including lowering your stress level.

*Foot bath ritual – Royal signature massage – Refreshment.*

## **Balinese Massage | 60/90 minutes 380K/580K**

Balinese massage will help you energize the body and relieve fatigue, body pain, sleep problem and anxiety. This therapy involves using long strokes, aromatherapy and acupressure as a total package.

*Foot bath ritual – Balinese Massage – Refreshment.*

## **Royal Fusion Massage Therapy | 60/90 minutes 380K/580K**

Enter a zone of bliss as waves of energy wash your stress away by enjoying our combined techniques of Shiatsu, Swedish and some stretching, with deep relaxation pressure to relieve tight muscles. The therapy will rejuvenate and stimulate your body's energy flow.

*Foot bath ritual – Fusion Massage Therapy – Refreshment.*

## **Nourishing Aromatherapy Massage | 60/90 minutes 380K/580K**

Aromatherapy Massage techniques involve using gentle and wide strokes and blending the sense of touch with the smell. Aromatherapy Massage is a therapy that relaxes and rejuvenates the mind and body through touches and selected aromatic oils.

*Footbath ritual – Nourishing Aromatherapy Massage – Refreshment.*

## **Swedish Massage | 60/90 minutes 380K/580K**

This originally European Swedish Massage is a deep tissue massage for relieving muscular tension, improving circulation, and stimulating the nervous system.

*Footbath ritual – Swedish massage – Refreshment.*

## **Herbal Massage | 60/90 minutes 380K/580K**

Created from Thai's healing tradition, this massage stimulates blood circulation and soothes tensed muscles and joints. Herbal massage is a combination of Balinese massage and warm herbal ball acupressure.

*Foot bath ritual – Herbal Massage – Refreshment.*

## **Traditional Japanese Shiatsu | 60/90 minutes 380K/580K**

It's a dry massage – a combination between pressure points, knuckle and palm pressure to relieve tension and refresh the body.

*Footbath ritual – Traditional Japanese Shiatsu – Refreshment.*

## **Warm Stone Massage | 60/90 minutes 380K/580K**

It is an ancient kind of healing by using smooth, heated stones during a massage session. Placement of hot stones on parts of the body helps release tight muscles. Its relaxing effect brings mental and spiritual wellness, helps create good circulation, and soothes the mind.

*Footbath ritual – Warm Stone Massage – Refreshment.*

# ROYAL SPA PACKAGE

## **Royal Javanese Lulur Package | Single/Couple 120 minutes 810K/1600K**

This traditional beauty ritual will bring a beautiful glow to your skin, relieve tension, and improve blood circulation. You will feel completely refreshed at the end of this traditional beauty ritual treatment.

*Floral foot bath ritual — Javanese lulur – Yogurt – Shower – Balinese massage – Refreshment.*

## **Green Tea Purification | Single/Couple 150 minutes 880K/1650K**

The package of green tea and aromatherapy massage is amazing for healing from skin dehydration. It stimulates the nervous system, improves blood circulation and can prevent skin cancer.

*Floral foot bath ritual - Green tea scrub – Shower – Green tea wrap – Shower – nourishing aromatherapy massage – Refreshment.*

## **Balinese Honeymoon Journey | Single/Couple 175 minutes 1150K/ 2050K**

Traditional Balinese treatment includes a "boreh" scrub and "boreh" mask to warm your body, followed by herbal massage to improve blood circulation, prevent rheumatism, and relieve muscle tension. The Journey ends with an herbal bath.

*Floral foot bath ritual - Boreh scrub – Shower - Boreh wrap – Shower - Herbal massage – Herbal bath – Refreshment.*

## **Vivara Bali Signature Experience | Single 180 minutes 1010K**

The Signature begins with your choice of body scrub to remove dead skin, leaving your skin soft and smooth. Then, choose body massage to enhance deep relaxation, relieve stress and calm the senses. Finally, relish the aromatherapy flower bath to complete this indulgence.

*Footbath ritual – Sauna – Shower – Choose of body scrub – Shower – choose of body wrap – Shower – Choose of Balinese massage / Swedish massage/aromatherapy massage / Japanese shiatsu/fusion massage – Aromatherapy flower bath – Refreshment.*

# WATER BATH

*Only available in combination with a massage.*

## **MILK BATH | 30 MINUTES**

A milk bath will make your skin feel softer, more resilient and fresh.

*Milk bath – Shower – Refreshment.*

## **AROMATHERAPY FLOWER BATH | 30 MINUTES**

With a choice of aromatherapy, this bath is good for relaxing, calming and soothing the nerves.

*Aromatherapy flower bath - Refreshment.*

## **HERBAL BATH | 30 MINUTES**

It will help you invigorate the circulation system and alleviate your anxiety.

*Herbal bath – Shower –Refreshment.*

Available in the privacy of your villa.

Daily from 08.00 am last 20.00 hours last request

**Enjoy the massage at the pool terrace or in the villa bedroom. The Therapist will bring a portable massage table.**

Fusion Massage	60 minutes 350K
Balinese Massage	60 minutes 350K
Aromatherapy Massage	60 minutes 350K
Swedish Massage	60 minutes 350K
Japanese Shiatsu	60 minutes 350K

## SPA ETIQUETTE AT ROYAL SPA

1. Our Royal Spa is open daily from 08.00 to 21.00 hour. The last request is at 20.00 hour. For more information and reservation, please visit the Royal spa direct or contact the guest relations officer number 6 on your phone.
2. Please arrive 10 minutes before your treatment to complete your health assessment form and take time to relax in our tranquil surroundings. Late arrivals will limit your treatment time as we need to end on time in order not to delay the next guest's appointment.
3. Please wear comfortable clothes. We provide bathrobes, slippers and disposable panties for your personal use during your visit to our spa. You may also wish to wear your bikini during your treatment. Whichever you choose, our therapists will ensure that your privacy is always respected.
4. Please note that the spa villa is suitable for small children and you can bring your baby if you wish.
5. We recommend leaving your accessories in a safe place in your villa before coming to the spa.
6. Please give 4 hours cancellation notice; otherwise, we will charge 50% of the price.
7. We recommend you not sunbathe after oil treatments.
8. We have our mother-to-be massage oil and modified treatments specially designed for expecting moms.
9. Smoking or using of mobile phone is not permitted in the spa.
10. Guests with high blood pressure, allergies, heart condition, pregnancy or any other medical complexions are advised to consult with the doctor before signing up for any treatments.
11. For men, please shave before all facial treatments to ensure maximum results.
12. Please notify spa reception of any existing medical conditions.
13. The prices are in thousand Indonesian rupiahs and are subject to 21% government tax and service charge.